

COVID-19 Assistance

➤ **United Way Covid-19 Response Team**

If you are in need of food or additional assistance, please contact 1-866-211-996. They can help with food, rent and bills. Please provide your zip code & you will be given a list of local agencies helping out.

➤ **Seniors Unable to Access Groceries**

Please call 1/800-432-2080

➤ **How to File for Unemployment during a layoff**

[https://www.michigan.gov/documents/uia/127 - filing for receiving ui benefits 278807 7.pdf](https://www.michigan.gov/documents/uia/127_-_filing_for_receiving_ui_benefits_278807_7.pdf)

➤ **Free Internet essentials package from Comcast**

<https://www.internetessentials.com/>

➤ **Important COVID-19 Websites:**

- [World Health Organization](#)
 - [Daily Situation Reports](#)
 - [Basics of COVID-19 Video](#)
 - [COVID-19 Solidarity Response Fund](#)
- [CDC COVID-19 Website](#)
 - **NEW:** [Testing for COVID-19](#)
 - **NEW:** [Protect your home](#)
- [Michigan COVID-19 Website](#)
- [John Hopkins COVID-19 Dashboard](#)
- [Michigan County-by-County Look at COVID-19 Infected Individuals and Potential Exposure Sites](#)
- [FEMA](#)
- **NEW:** [OSHA Preventing Worker Exposure to COVID-19](#)
- **NEW:** USA.gov [COVID-19 Resource List](#)

➤ **Childcare and School Websites:**

- Please [stay in contact](#) with your child's childcare provider, contact them before going out to ensure they have not closed..
- [Michigan Public Universities Web Resources on COVID-19](#)

➤ Other Government Websites:

- List of [Michigan Executive Orders](#):
 - [2020-4](#): Declaration of State of Emergency
 - **UPDATED**: 2020-5 & 2020-6 [Rescinded](#)
 - [2020-7](#): Temporary Restrictions on Entry to Health Care Facilities, Residential Care Facilities, Congregate Care Facilities, and Juvenile Justice Facilities
 - [2020-8](#): Enhanced Restrictions on Price Gouging: If you suspect a business or individual of price gouging please contact the Attorney General's hotline at 877-765-8388 or www.mi.gov/agcomplaints
 - **NEW**: [2020-9](#): Temporary Restrictions on the Use of Places of Public Accommodation:
 - **NEW**: [2020-10](#): Temporary Expansions in Unemployment Eligibility and Cost-Sharing
 - **NEW**: [2020-11](#): Temporary Prohibition on Large Assemblages (more than 50) and Events, Temporary School Closures
 - **NEW**: [2020-12](#): Enhanced Support for Deliveries – suspending load, noise, and loading restrictions for COVID-19 supplies
 - **NEW**: [2020-13](#): Temporary Enhancements to Operational Capacity and Efficiency of Health Care Facilities
- [List of Michigan Counties](#) Each county and local community is taking measures to combat the spread of the virus, check in with your local county to see what steps are being taken.
 - [Michigan Cities, Villages, and Township Websites](#) (If available)
 - [Michigan Township COVID-19 Website](#)
- [List of Michigan Health Departments](#): Check with your local health department for local updates on what is happening or for any potential exposure locations within your county.
 - **NEW**: MDHHS COVID-19 Hotline operates from 8am-5pm every day at 1-888-535-6136
 - **NEW**: Detroit Health Department 24-Hour Hotline for COVID-19 and health-related questions 313-876-4000
- [Michigan Department of Education](#) – The Michigan Department of Education was [granted a federal waiver](#) for meals to be served while schools are closed. Under this waiver the Michigan Department of Education is [allowing schools](#) that participate in the National School Lunch Program, School Breakfast Program, and Summer Food Service Program to serve meals during this time. Information for sites that wish to do so is available along with webinars and training videos for the SFSP.
 - **UPDATED**: In addition to the several media outlets keeping a running list of these sites, the Department of Michigan Education has repurposed its [Summer Food Service Program map](#) to show sites where meals are available along with the relevant information on when they are being offered. This is a rapidly expanding list, so be sure to check with your

local school district or media for the most up to date information. You can also direct questions to MDE at 517-241-5374 or mde-sfsp@michigan.gov

- [Click on Detroit List of Schools providing meal services](#)
- [mLive list of schools providing meal services](#)
- [ABC12 list](#)
- [Bridge](#)
- For the most up to date information please contact your local school district.
 - [List of Local education agency districts in Michigan](#)
 - [List of Intermediate School Districts in Michigan](#)
 - [List of Public School Academy Districts in Michigan](#)
- **NEW:** [Michigan Economic Development Corporation](#) COVID-19 Resources and Support
- **NEW:** [Michigan Municipal League](#) COVID-19 Resource Site
- **UPDATED:** [Michigan 2-1-1](#): for information on local resources available, you can also reach local assistance by dialing 211 on your home or cellular phone. 2-1-1 has also established a COVID-19 [page](#).
- [Unemployment Website](#)
 - **NEW:** Governor Whitmer [expands unemployment benefits](#) in Michigan during COVID-19 outbreak
- Libraries: [Many libraries](#) throughout the state are closed. Please go to the libraries website or contact them before going to ensure they are open.
- Utilities: [A list of public utilities in Michigan](#), go to the utility website to find out the latest information on what the organization is doing for customers.
 - [Consumer Energy](#) & [DTE](#): have suspended shutoffs to seniors and low-income Michigan residents
- Property Taxes: Many counties are suspending tax foreclosures during the COVID-19 crisis. Check with the local county assessor/tax collector for more information.

➤ **Business Closures/Help:**

- **UPDATED:** [SBA Guidance for Businesses and Employers to Plan and Respond to COVID-19](#): On March 16 Governor Whitmer indicated she would seek an Economic Injury Disaster Loan Declaration for the state with it expected by the end of the week. For more information on what this would mean go to [SBA's COVID-19 Disaster Assistance](#) page.
- Many businesses are closing their stores and online operations temporarily. These include Urban Outfitters, Nike, REI, Patagonia, Apple, Under Armour, etc. It is recommended you check a businesses website for more information on their hours or availability.
- Michigan orders [temporary closure of all casinos](#) and [directs all dine-in restaurants and bars to close](#) starting at 3pm March 16, 2020
- Telecommunication: FCC launched the [Keep America Connected Pledge](#) so where telecommunication companies pledge not to terminate any service to any

residential or small business customers because of inability to pay their bills due to disruptions caused by COVID-19; waive any late fees that any residential or small business customers incur because of economic circumstances related to COVID-19, and open Wi-Fi hotspots to any American who needs them. See the pledge to see a list of companies that have agreed to the pledge.

- Those Businesses going beyond the Pledge
 - ATT: [Unlimited Home internet](#)
 - [Comcast](#): 2 free months to new Internet Essential Customers
 - Spectrum [Internet Assist](#) for Low Income Households
- **NEW:** [US Chamber of Commerce](#) and the [U.S. Chamber Foundation](#) have information on resources and ways individuals or businesses can seek assistance.
- **NEW:** [Small Business Association of Michigan](#) and [SBAM Resources for COVID-19](#)
- **NEW:** [National Main Street Program](#): Small business and community support for those impacted by COVID-19
- **NEW:** [Michigan Restaurant and Lodging Association](#) COVID-19 Support
- **NEW:** Several Banks have set up contact lines to work with individuals impacted by COVID-19. If a bank is not listed below, reach out to them to find out what they are doing to assist those affected by COVID-19. The [FDIC](#) and the [NCUA](#) have also put out information for bankers and consumers.
 - [Bank of America](#)
 - [Capital One](#): Depending on the situation customers may be eligible for Minimum Payment Assistance, Deferred Loan Assistance, or Fee Suppression.
 - [Chase](#)
 - [CitiBank](#)
 - [Discover](#)
 - [Fifth Third Bank](#)
 - Marcus by Goldman Sachs: 844-627-2876
 - [PNC](#)
 - [TCF Bank](#)
 - [Truist](#)
 - [US Bank](#)
 - [Wells Fargo](#)

➤ **Non-Profit Assistance:**

- [Michigan Community Action Agencies](#) – member service network dedicated to helping those in need throughout the state.
- [Find a food pantry near you](#) if you are in the need of food
- [USA.gov/help-with-bills](#) For information on how to find assistance paying bills
- [Homeless Shelters in Michigan](#)
- **NEW:** National Health Care for the Homeless Council [COVID-19 Resources](#): A great listing of even more resources for homelessness providers.

➤ HUD (Housing & Urban Development) Resources/Links:

- www.hud.gov/coronavirus
- Public Housing
 - [COVID-19 FAQs for Public Housing, HCV, and Native American Programs](#)
 - [Message to Executive Directors](#)
 - **NEW:** Questions relating to Public Housing and COVID-19 can be sent to PIH-COVID@hud.gov
- Multifamily
 - [Q&A for Office of Multifamily Housing Stakeholders: Coronavirus \(COVID-19\)](#)
- CDBG Communities:
 - [Quick Guide to CDBG Eligible Activities to Support Infectious Disease Response](#)
- CoCs/Homeless Providers:
 - [CDC: Interim Guidance for Homeless Service Providers to Plan and Respond to COVID-19](#)
 - [Preventing and Managing the Spread of Infectious Disease for People Experiencing Homelessness](#)
 - [Specific Considerations for Public Health Authorities to Limit Infection Risk Among People Experiencing Homelessness](#)
 - [Preventing and Managing the Spread of Infection Disease within Shelters](#)
 - [Preventing and Managing the Spread of Infectious Disease Within Encampments](#)
 - [Webinar: Infectious Disease Preparedness for Homeless Assistance Providers and Their Partners](#)
 - [Questions to Assist CoCs and Public Health Authorities to Limit the Spread of Infectious Disease in Homeless Programs](#)
 - [Eligible ESG Costs for Infectious Disease Preparedness](#)
 - CDC: Interim Environmental Cleaning and Disinfection Recommendations for U.S. Community Facilities with Suspected/Confirmed COVID-19 Disease
 - [USICH Planning and Preparing for COVID-19 Website](#)
 - [CSH: COVID-19 What Supportive Housing Providers Need to Know](#)
 - [Detroit Health Department and the Detroit Housing and Revitalization Department Interim COVID-19 Guidance for Homeless Shelters](#)
 - **NEW:** Detroit: *CAM is reducing the number of access points effective March 16, 2020*
 - [Families with Children & Unaccompanied Youth \(ages 18-24\): SW Solutions Housing Resource Center 1600 Porter Street. Monday-Friday 11am-7pm, DDT Stops: Route 1 Trumbull/Porter](#)
 - [Single Adults & Unaccompanied Youth \(Ages 18-24\): NOAH Project, 23 E. Adams Ave. Monday-Friday 11am-7pm, DDT Stops: Route 4 Woodward/Adams](#)
 - [Veterans:](#)

- Healthcare for Homeless Veterans (HCHV), 4646 John R, 2nd Floor, Red Section. Sunday-Saturday 8am-8pm, DDT Stops: Route 4, Woodward/Piquette
- Veterans Community Resource & Referral Center (VCRRC), 301 Piquette St. Monday-Friday 8am-2pm, DDT Stops: Route 4, Woodward/Forest

- [HUD Ask A Question](#) – in case you still have questions
- [HUD Resource Locator](#)
- HUD [Certified Housing Counselors](#) for **mortgage and help paying the mortgage/rent** – 1-800-569-4287. Also direct questions about FHA Mortgage Hardship Forbearance which is an option for those who are unable to make their monthly mortgage payment due to COVID-19, or have those individuals reach out directly to their mortgage servicer.